

Aftermath Referral Program FAQ

What is the Aftermath Referral Program?

Since 1996, Aftermath Services has provided dedicated, compassionate crime and death cleanup services to more than 18,000 families coping with the aftereffects of tragedies. We understand how traumatic and difficult it can be for families after unthinkable events like death and suicides. We also understand that creating awareness of our services is a sensitive and careful decision – you need a trusted resource and valued partner who understands the responsibility you have to the countless families you help.

We would like to show our appreciation to those partners who provide our information to families in a time need. This optional program is designed for funeral directors, body transport services, and other referral sources who would appreciate a referral fee. The Aftermath Referral Program is designed to be discrete and professional, much like our services. You can count on Aftermath to protect the confidentiality of your participation in the program, and can be assured that we will provide the highest quality of service to the families you serve.

How does the program work?

Qualified funeral homes, body transport services and other referral sources can:

- Enroll online (www.aftermath.com/amsarp)
- Email info@aftermath.com to request more information; or
- Call us at 888-970-2600 (for non-dispatch services, a program specialist will return your call within 1 business day).

Once enrolled, you will receive a welcome packet with everything you need to provide families with our information and details about the program, including your account code. Your personalized account code will allow us to seamlessly track and service the families you refer with highest standards.

When providing Aftermath's information to families, please make sure they reference the account code or list you as the referral source. Once the account code or source has been identified, we will track the progress and communicate the status on a weekly basis. Once the referral becomes a signed service, we will begin processing the referral payment. The amount of payment are determined by the scope of service signed by the family.

What are the referral payment tiers?

Bio Removal = \$50

Bio Safe = \$250

Bio Home = \$500

How will I receive the referral payment?

You will receive a check within 30 days after a confirmed service has been signed by the family.

What is involved in the enrollment process?

Signed agreement outlining the program details, and name and mailing address to send the referral payment. Business accounts will require a valid W9.

How long will it take until I receive the enrollment packet with the referral code?

After signing the enrollment agreement, you will receive a mailed welcome packet within 7-10 business days. You will also receive an email packet within 2-3 business days.